

Mississippi State Board of Medical Licensure (MSBML)

5-Year Strategic Plan

1. Comprehensive Mission Statement for the Agency

The mission of the Mississippi State Board of Medical Licensure (MSBML) is to ensure the protection of the health, safety and welfare of Mississippians through implementation and enforcement of laws involving the licensing and regulation of physicians, podiatrists, physician assistants, radiology assistants and acupuncturists and through the objective enforcement of the Mississippi Medical Practice Act.

2. Statement of Agency Philosophy

The MSBML is committed to the continued protection of the health, safety and welfare of Mississippians. The philosophy of the MSBML is to ensure healthcare professionals licensed by the MSBML meet the licensing standards as directed by the Mississippi State Legislature and to regulate the practice of MSBML licensees.

3. Relevant Statewide Goals and Benchmarks

Statewide Goal #1.: To reduce the processing time of applications for licensure so healthcare professionals can begin working in Mississippi and health professional shortage areas.

Relevant Benchmarks #1.:

- Number of applications for licensure received.
- Number of licenses issued to healthcare providers.
- Number of licensees renewing their licenses.
- Percent of licensees who renew online.
- Percent of individual license renewals issued within seven (7) business days.

Statewide Goal #2.: To reduce the number of controlled substances prescriptions being issued.

Relevant Benchmarks #2.:

- Number of arrests for the sale of prescription drugs.
- Number of prescription drug deaths.
- Number of prescriptions for controlled substances issued.
- Number of physicians disciplined for over-prescribing controlled substances.
- Number of documented complaints received.
- Number of documented complaints resolved within seven (7) business days.
- Recidivism rate for those receiving disciplinary action.

4. Overview of the Agency 5-Year Strategic Plan:

Over the next 5 years the MSBML strives to educate its licensees, as well as the general public

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regarding state and federal licensing laws. Statistics show that Mississippi has one of the lowest physician to patient ratios in the United States. It is the MSBML's goal to reduce the time it takes for licensees to acquire a license but still protect the public from incompetent healthcare professionals. In doing so, the MSBML will be updating existing programs, laws and rules; utilizing technology more proficiently; and educating licensees and the public of the role of the MSBML.

MS Code § 73-25-101 was enacted to assist out-of-state physicians who have a clean record in obtaining Mississippi licensure in an expedited manner. To date the Board has issued 620 compact licenses to out-of-state physicians wishing to practice in Mississippi.

During the past fiscal year, the Licensure Program renewed 11,139 licenses and issued 1,194 initial licenses. The number of physicians currently practicing in Mississippi is 6,002. One hundred percent of the renewed licenses were processed online. One hundred percent of the license renewals were issued within seven (7) business days.

Prescription drug diversion and abuse is a nationwide problem. Deaths due to drug overdoses now outnumber the number of deaths from vehicle accidents. Pain management involves a juggling act that balances the needs and interest of everyone involved. Prescribing investigations of pain management practices require many hours by the Investigative staff. The responsible opioid prescribing of controlled substances offer physicians effective strategies for reducing the risk of addiction, abuse and diversion of opioids and other controlled substances those physicians prescribe to their patients. Because each investigator is assigned an area to work, often the MSBML conducts several such prescribing investigations at the same time.

During FY21, the Investigative Division conducted 700 field/office visits. Staff received 311 complaints which resulted in 26 physicians being disciplined by the Board for violations of the Board Prescribing, Dispensing and Administration Regulations (over prescribing of controlled substances, impairment, and record keeping). MSBML closed 121 cases with 88 cases still under investigation.

5. External/Internal Assessment and Internal Management Systems

- 1) Additional medical, osteopathic and physician assistant schools will create potential applicants for licensure.
- 2) An increase in the number of graduates from medical, osteopathic and physician assistant schools who apply for a Mississippi medical license will impact the number of applications processed and licenses issued by current staff.
- 3) Changes in licensure laws will affect the processing time of applications.
- 4) Additional licensees will increase the number of complaints filed, the number of investigations conducted, and the number of pain management medical practices and bariatric medicine clinics.
- 5) Changes in federal and state prescription drug laws will determine the availability of drugs prescribed.

The Board reviews applications quarterly to determine processing time and number of applications processed. If there is a rise in the amount of processing days, measures are taken to determine why

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there is an increase and changes are made to eliminate the extra processing time. Quarterly surveys are sent to new licensees in order to gather information regarding the licensure process and customer service. Based on survey results, action is taken to correct and improve agency performance.

Weekly meetings are held by the investigative staff to address pending investigations. Strategies and procedures in dealing with arising issues are discussed. Updates and results from current investigations are reviewed. The Mississippi Prescription Monitoring System is utilized to determine if a physician is issuing an unusual amount of controlled substances prescriptions and if a patient is receiving an unusual amount of controlled substances prescriptions. Based on results from the Mississippi Prescription Monitoring System investigations are initiated.

6. Agency Goals, Objectives, Strategies and Measures by Program for FY 2023 through FY 2027:

Program 1: Licensure

GOAL A: Support and encourage the attempt to recruit healthcare professionals to practice in the State.

OBJECTIVE A.1. Make the licensure and re-licensure process more user-friendly

Outcome: Change in the number of applications received

Outcome: Change in the number of licenses issued and re-issued

Outcome: Increase in the number of healthcare professionals practicing in the state

A.1.1. STRATEGY: Update and change licensure policies, rules and laws

Output: Number of updates required

Efficiency: Cost of legal assistance

A.1.2. STRATEGY: Monitor and assess customer service

Output: Number of surveys conducted

Efficiency: Cost of creating and distributing surveys

A.1.3. STRATEGY: Update application submission programs

Output: Number of programs updated

Efficiency: Cost of IT personnel

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A.1.4. STRATEGY: Educate licensees and the general public regarding the state and federal licensing laws.

Output: Number of conferences attended

Efficiency: Cost of conference attendance and displays

Program 2: Investigative

GOAL A: Regulate and check the legitimate drug traffic among licensees.

OBJECTIVE A.1. Reduce the number of licensees who are diverting/abusing prescription drugs and ensure prescribing licensees are doing so for legitimate medical reasons

Outcome: Change in the number of prescription drug overdoses

Outcome: Change in the number of licensees prescribing controlled substances

A.1.1. STRATEGY: Update and change Board policies, rules and laws to require licensees to register with the Mississippi Prescription Monitoring Program before issuing prescriptions for controlled substances

Output: Number of updates required

Efficiency: Cost of legal assistance

A.1.2. STRATEGY: Update and change Board policies, rules and laws to require dispensing licensees to submit an application and obtain a permit to dispense drugs

Output: Better information concerning the storage and safeguard of prescription drugs

Efficiency: Cost of implementing registration process and administering program

A.1.3. STRATEGY: Inspect pain management medical practices to ensure compliance with Board operating procedures.

Output: Number of clinics inspected

Efficiency: Cost of investigator travel and time spent conducting inspections